

mosaic | 1898

OUR
MISSION
IN MOTION

AGM Snapshot



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AGM 24 | Annual Report

Another progressive year of providing life-enhancing services and support for disabled people and their caregivers, promoting inclusion, empowerment, independence, and dignity.



ABOUT US

Humble beginnings:

Our journey began with the unwavering compassion of a nurse, Sister Carroll Hogbin, who wanted to share an inspirational story with people hidden away in our community. With the support of a local businessman and avid philanthropist, Arthur Groves, they hosted an afternoon tea for over 100 disabled people around Leicester. This ignited an unfaltering fire to shape a better world around us that everyone can live well and thrive in.

Today, we're helpers, supporters, companions, advocates, advisers and we're fiercely committed to fulfilling the vision of our founders. We work to create and deliver life-enhancing care and support services for disabled people in Leicestershire.

Our mission today is more important than ever and we're committed to:

- Promoting inclusion, equality, independence, choice, empowerment, respect and dignity for all.
- Recognising and challenging prejudice, discrimination and social isolation that many disabled people face throughout their lives.
- Pursuing a more equal society, that is more accessible, more aware, and free from ableism.
- Undertaking work that raises the voices of disabled people and results in the delivery of impactful, dynamic and person-centred services.

A word from our CEO

“ We know the true strength of Mosaic 1898 lies in the voices we uplift and the lives we touch. For 125 years, we have been guided by a powerful mission — to listen, to serve, and to stand alongside disabled people and their communities in the pursuit of equality and opportunity.

Our dedication to listening to and empowering those with disabilities has been the cornerstone of our journey this year. Through challenges and uncertainties, our collective spirit remained unbroken, propelling our services to flourish even in the face of adversity. We've not only weathered the storms of the past, but we've also emerged stronger, more united, and more determined than ever. Together, we have reached thousands of disabled lives, and countless families and caregivers, breaking down barriers, one step at a time.

With optimism and unwavering confidence in the power of our shared commitment, we move forward, knowing that the work we do today will shape a brighter, more inclusive tomorrow. ”

Zoheb Shariff, Chief Executive Officer, Mosaic 1898

A word from our Chairman

“ We exist to listen to and be led by the voices of disabled people, to put on services that breakdown barriers, and build a more equal and fairer world. This is something Mosaic 1898 has done for 125 years, and this year has been no exception. We've been helpers, carers, supporters, companions, advocates, advisers, and we've been fiercely committed to making a difference.

This past year, over 3,000 lives have been touched by our care, compassion, and dedication – and thousands upon thousands more who are family, guardians, and caregivers to disabled people. As we look to tomorrow, we do so with hope, optimism, and defiant belief in our ability to create positive change.

We know, together, we'll continue to transform lives and shape a brighter future. ”

Steve Smith, Chairman, Mosaic 1898



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Want to find out more?

You can call and talk to us on 0116 231 8720, email us at hello@mosaic1898.co.uk, or scan the QR code to visit our site or go to mosaic1898.co.uk

Children's
services



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Children's services

About Children's Services and what we do

We support disabled children and their families to live well and have access to the same opportunities and experiences as others. We do this by putting on safe and friendly activity groups, holiday clubs, and family outings.

Our groups and clubs are fully funded by our charity and supporters, and can be accessed by simply reaching out to us, or by local authority referral.

“ We absolutely loved it! It's such a rare thing for us to enjoy a cinema trip as a family. It means so much to be with families like us. ”

Mosaic 1898's
Children's Service
was launched in
2021 

Creating safe spaces for children
and young people to
**play, learn,
develop and grow** 

423 children
(+76 siblings)
participated in bespoke,
stimulating opportunities

Saturday clubs delivering
3,112 HOURS
of care, support and play

4,800+ HOURS
of respite 
to caregivers

Children's
services
At the movies

To date we have:

**7+ films
watched**



**574 cinema
seats filled**

929+ HOURS
of disability
friendly cinema  



colton
care



About Colton Care and what we do

At Colton Care, we empower disabled individuals to live independently and thrive through our home care, community care, and supported living services. Registered with the Care Quality Commission (CQC), we provide flexible, person-centred community services for adults with Profound Multiple Learning Disabilities (PMLD), learning disabilities, physical disabilities, sensory impairments, dementia, and other life-limiting health conditions.

“ Colton Care has been so supportive to us over many years, and we have had the best possible care and support. ”

29 ADULTS 

received specialist care and support to live fulfilling lives, in their own homes or within the community

595 HOURS
of dedicated support
provided each week

empowering disabled people to maintain independence



26 QUALIFIED STAFF

compassionately enhancing lives seven days a week



30,672

hours of front-line care help disabled people thrive and enjoy high-quality lives

colton care |  Enabling support to help with

Education Opportunities

Days Out

Attending Clubs

Appointments

Shopping

Job Interviews

Independent Living Skills

Concerts

creating
opportunities



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creating
opportunities



About Creating Opportunities and what we do

Our Creating Opportunities service aims to enrich the lives of disabled adults through engaging activities and accessible experiences that help them develop life skills, build relationships, and share memorable moments in a group setting.

“ I can't speak highly
enough about the staff and
Group Facilitators. They've worked
absolute wonders. ”

845 HOURS
delivered
each week



28 GROUPS

held weekly providing safe spaces for
self expression and new experiences

2,184 wide-ranging, engaging activities
provided inclusion, choice, and fun



42,250 HOURS

of galvanising, inspiring,
and motivating activities

66 disabled people
found friends

and companions to share
their experiences with



creating
opportunities

Activities
include:



BOAT TRIPS

**COMMUNITY
TRIPS**



**OUTDOOR
PURSUITS**

SENSORY PLAY



direct payments
support service



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direct payments
support service



About Direct Payments and what we do

We're experts in supporting disabled people to manage the Direct Payments they receive, empowering them to access the care provision they need and want, supporting them to meet their responsibilities as an employer, and much more.

“ Absolutely everything is done well. Professional, supportive, and knowledgeable. I feel so looked after in every way. ”

457 
empowered
to employ and
manage their
care staff

3 FORUMS

provided people a peer-to-peer platform to share their experiences and raise their voices



1,339 
received care of
their choice, which
met their needs

TOTAL VALUE OF INVOICES
£22,805,705.14

9,707
payslips processed
for 747 personal
assistants caring
for disabled
people

Total value of DP/PHB processed: **£36,719,191.13**

liberty, advocacy
and voice



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liberty, advocacy
and voice



About Liberty, Advocacy and Voice and what we do

Our Liberty, Advocacy and Voice (LAV) services provide representation and advocacy support that help people to live free from harm and abuse, and empower those with lived experience of disability to be heard by policymakers and decision-makers.

“ It gives us such fulfilment to support the most vulnerable at-risk people in our society move to the right placement and get the right care. ”

19 agreed
actions

to promote
inclusion and
accessibility



87 group opportunities
to hear the voices
of people with lived
experience of disability

5,524



unwavering efforts
were made to safeguard
the liberty of
vulnerable people

812 people's
voices

were represented,
ensuring their needs
were heard and met



3 defined support groups

 | We Think

 | AAG

 | Loud Speaker

+ WE'RE MAKING THE WORLD A BETTER PLACE FOR EVERYONE

**Better
World**

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Better World

About Better World and what we do

Mosaic 1898's Better World is our commitment in action to create lasting impact through collaboration. Our work through this commitment aspires to inspire, empower, fund, and support others to open up the work they do, the projects they lead, and the businesses they run to further enhance the lives of disabled people and all those who support them. We know together we can do so much more.

“ We went to the farm on one of the afternoons. Some of the older people hadn't been to a farm since they were children so it brought back a lot of memories and created some life story work. This trip really lifted their spirits. Thank you for helping make this happen. ”

 **SPARK! Academy**

8 schools benefit from the Bright Sparks Programme

2 mobile hoists provided to help LCFC launch Powerchair Football



1 match-funded portable disabled toilet

Rotary 
District 1070

The Disability Games 2024

Headline Sponsor

On the job work experience offered for post-16 students at Birkett House School through Access Rating's Employment Hub

Leicester
children's holidays



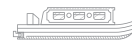
50 SEND children

living in poverty received free back-to-school stationary as part of the Bridging the Gap Project

Ash Field Academy

helped to support

4 Canal Trips



100+ SEND children supported at Ash Fest



2 positive risk workshops delivered to parents and teachers

And much more



Sunbeam II

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Sunbeam II

About Sunbeam II and what we do

Our wonderful 55-foot wide-beam boat is one of the pride and joys of our charity.

Sunbeam II, was designed, built, fundraised for by our volunteers in 2018. The boat is adapted and purpose-built with disabled people in mind.

“ On behalf of the residents, we want to say a big thank you to the crew for their help and interaction during the trip. There was lots of laughter, and they ensured everyone was happy while sharing the history of the canal. We felt very welcome, so thank you again! ”

We have taken Sunbeam II on **35+ voyages** 


With a passenger count of over **381** 


Total wheelchair users aboard

41 

 **5** Skippers

Crew members 17 

2 trips have been donated to local schools 

A visit from  **Captain Barbossa's Crew**

216 Riverside Festival goers enjoyed an accessible trip out on the waters from Bede Park

ON OUR ADVENTURES

— to date we have had: —

 **12** pub lunches

21 picnics enjoyed 

 **5** pirate themed boat trips

2 fish and chip suppers 



HOLIDAY
HOMES

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HOLIDAY
HOMES

About Holiday Homes and what we do

There's nothing quite like a holiday to the seaside. Our fully accessible self-catering holiday homes provide disabled people, their families and their carers with a getaway that is a home away from home.

“ Staying at the Links Norfolk holiday home was a great experience. As a disabled person myself, I know how hard it is to find somewhere suitable, but Mosaic had their home just right for me. From hoists, profile beds and spacious rooms, it's perfect for someone with a physical disability. Would definitely recommend. ”

We have had over **50** stays in our  holiday homes

Guest count
in total **151** 

28 nights of free stays donated to local SEND schools

Countless
memories
made



15 People on
our waiting
list for
2025



3 assistance
dogs staying



42 consecutive years
of bookings marks
our most loyal
holidaymaker